



2008 Physician Group Incentive Program FACT SHEET

Extended Access PC-MH Initiative - New for 2008

Goal - Ensure that all patients in practice have full access to a patient-centered, culturally-sensitive medical home.

Description – Physician organizations (POs) are expected to work with their Practice Units to complete all Test Tracking Initiative Tasks within **4 years** of the start of continuous participation. Practice Units may implement the Initiative Tasks in any sequence they choose. Tasks include:

- Implementing 24-hour phone access to clinical decision-maker with feed-back to Patient-Centered Medical Home (PC-MH)
- Enabling 24-hour clinical decision-maker to access and update the patient registry or EMR
- Implementing patient access to non-ED after-hours urgent care provider with feedback loop to PC-MH for at least 8 weekly extended hours
- Ensuring that all patients are fully informed about after-hours urgent care
- Expanding patient access to non-ED after-hours urgent care provider to at least 12 weekly extended hours
- Enabling after-hours urgent care provider to access and update patient’s EMR or registry record
- Implementing advanced access scheduling that provides same-day appointments for routine and urgent care to at least 30% of patients
- 50% of patients
- Implementing telephonic access to translator for languages common to practice

Incentive Design - In the first year, the incentive payment will be based solely on the PO’s participation. In subsequent years, the incentive payment will continue to have a PO participation component, but will be primarily based on Practice Unit performance.

Year 1	First payment (April 2008)	Second payment (September 2008)	Third payment (January 2009)
Participation is defined as:	<ul style="list-style-type: none"> ○ Completed progress report ○ Conducted a self-assessment 	<ul style="list-style-type: none"> ○ Completed progress report ○ Developed implementation plan 	<ul style="list-style-type: none"> ○ Completed progress report ○ Completed implementation plan
Subsequent years	First payment (April)	Second payment (September)	Third payment (January)
Participation is defined as:	<ul style="list-style-type: none"> ○ Completed progress report 	<ul style="list-style-type: none"> ○ Completed progress report 	<ul style="list-style-type: none"> ○ Completed progress report ○ Updated implementation plan
Performance improvement is evaluated using the following metrics:	<ul style="list-style-type: none"> ○ % of physicians completing one or more “Initiative Tasks” 	<ul style="list-style-type: none"> ○ % of physicians completing one or more “Initiative Tasks” 	<ul style="list-style-type: none"> ○ % of physicians completing one or more “Initiative Tasks”